

BELLY FULL FOOD TRAILERSM

Frequently asked questions

DAYS OF OPERATION: BELLY FULL FOOD TRAILERSM is available 7 days a week during the Food Truck season (Apr thru Nov).

WHAT TYPE OF EVENTS DOES BELLY FULL FOOD TRAILERSM SERVE? We enjoy bringing the BELLY FULL FOOD TRAILERSM experience to all sorts of special events. Corporate events, graduation parties, birthdays celebrations, weddings, sporting events, Church gatherings – any event where people are hungry for a good time and great Caribbean and Southern food.

IS THERE A MINIMUM FOR A FOOD TRUCK EVENT? Yes, our food/beverage minimum for all events starts at \$1500.00. Rates may increase based on desired menu and the number of anticipated guests (80% of confirmed guests). For hosted events, additional service charges, sales tax, & travel fee may apply.

WHAT IS THE DIFFERENCE BETWEEN 'HOSTED', 'PRIVATE', AND 'PUBLIC' EVENTS? Basically, it's just who is paying for stuff. A Hosted event is paid for in full by the event host. Event guests may keep their wallets tucked away. For both Private and Public events, each guest will pay for her own grub. The difference is a private event is for invited guests only (for example, a company party) while a public event is open to everybody (such as a carnival or street fair).

IS THERE A TRAVEL FEE? For events that are outside the Metro Atlanta area, we may charge a travel/mileage fee to cover labor, utilities and fuel. For events within the Metro Atlanta area there is no travel fee.

HOW MUCH IS THE BELLY FULL FOOD TRAILERSM SERVICE CHARGE? Should I pay an additional gratuity? Service charges are typically 10% for catered events. Gratuity is an additional 10%, but more can be added at the client's discretion.

DO I NEED TO PROVIDE A PERMIT FOR BELLY FULL FOOD TRAILERSM TO CATER MY EVENT? Some cities and counties in the Atlanta metro area may require a permit for food trucks. Fees typically range from \$50-\$200. Generally, permits are not required for events held on residential property. If your event is taking place in a city that requires a permit and we do not already have one on file, the cost of the permit may be included as part of the event fee. Please check your city for its requirements.

DOES BELLY FULL FOOD TRAILERSM PROVIDE CONDIMENTS, UTENSILS, TRASH CANS, AND NAPKINS? Yes!

WHEN IS THE TOTAL DUE? A down-payment equal to 50% of the estimated cost is due at the time of contract signing to secure the date. The remaining balance and final guest count are due two (2) weeks prior to the event.

HOW FAR IN ADVANCE SHOULD I BOOK MY EVENT? We cannot always guarantee open time slots, so the sooner you book the quicker you can secure the date. In most cases we need to book at least two (2) weeks in advance to properly schedule staff for the event. Complete the Inquiry Form on our website www.ckebrands.com so may contact you within 24-48 hours to discuss your event.

THE PRICE QUOTES HAVE GONE UP SINCE THE LAST TIME WE TALKED. CAN YOU HONOR THE OLD PRICES? Unfortunately, unless a contract is signed with the old prices by both BELLY FULL FOOD TRAILERSM and the client we must adhere to our current prices.

I COMPLETED AN INQUIRY FORM. DOES THAT MEAN MY EVENT IS BOOKED? No, it is just a request. Once we receive your inquiry, we will contact you within 48 hours to discuss details. Once we have agreed to terms, we will send you a contract. Your event will be officially booked once the contract is signed, and the down-payment has been received. Our events are generally booked on a first come, first served basis.

WHAT IS YOUR CANCELLATION POLICY? IS MY DEPOSIT REFUNDABLE? BELLY FULL FOOD TRAILERSM requires a 50% deposit to secure any event. If you decide to cancel your event (for a reason other than bad weather):

30 or more days prior to the event date, the full deposit will be refunded

7-30 days prior to event, ½ of the deposit will be refunded

6 days or less prior to event, the full deposit will be retained by BELLY FULL FOOD TRAILERSM.

Raincheck policy: If your event cannot be held due to weather or acts of God, BELLY FULL FOOD TRAILERSM will work with you to reschedule the event to a different available date as close to the original date as possible.

WHAT ABOUT PARKING? The client must verify in advance that we are allowed to park at the event location. If we arrive at the event and, for any reason, BELLY FULL FOOD TRAILERSM is unable to park at the event, all monies for the event, in full, will be retained by BELLY FULL FOOD TRAILERSM. BELLY FULL FOOD TRAILERSM cannot drive up hills with a 15% grade or higher.

Necessary Trailer Clearance (approx.): length: 14 feet; height: 15 feet; width: 10 feet; weight: 10k+

WHAT FORMS OF PAYMENT DO YOU ACCEPT? BELLY FULL FOOD TRAILERSM accepts Cash, Credit Card, Zelle, Apple and Google Pay payments.